

The Management of Fragiadakis Konstantinos & Co. G.P., based in Amygdalies, Mires, Crete, operating in the export, standardisation, and distribution of honey and hive products, is committed to ensuring the production and supply of safe, high-quality food products. With a strong focus on consumer protection, sustainable food use, and customer safety, the Company has established and implements the following Food Safety Management Policy.

The Company and its Management are committed to:

- ✓ Producing and supplying food products that meet high quality and safety standards, in full compliance with applicable national and European legislation and all relevant regulatory requirements
- ✓ Ensuring that all products are protected from potential hazards, safeguarding consumer health
- ✓ Meeting mutually agreed customer requirements regarding food safety
- ✓ Fully complying with all legal and regulatory obligations governing its activities

To achieve the above commitments, the Company:

- ✓ Provides continuous training to personnel involved in food handling on hygiene and food safety practices
- ✓ Promotes and disseminates a strong food safety culture across all directly involved stakeholders
- ✓ Monitors product quality and safety through the strict implementation of its Food Safety Management System, in accordance with internationally recognised standards such as ISO 22000 and FSSC 22000
- ✓ Uses high-quality raw materials sourced from approved and evaluated suppliers
- ✓ Ensures effective internal and external communication on food safety matters
- ✓ Monitors and controls all operational activities that may impact food safety commitments
- ✓ Establishes measurable objectives and regularly reviews the suitability and effectiveness of the Food Safety Management System
- ✓ Monitors customer satisfaction and actively seeks feedback regarding the quality of products and services
- ✓ Analyses collected data to drive continuous improvement and enhance customer satisfaction

The Food Safety Management Policy is regularly reviewed to ensure its ongoing suitability and effectiveness.

It is communicated, implemented, and maintained across all organisational levels. All employees and suppliers are informed of the Policy and are required to contribute to its implementation.

Management is fully committed to supporting and maintaining the application of this Policy.

01/04/2024

The Management